

Regensburg, 6 May 2020

Dear Valued Customer,

The outbreak and spread of coronavirus disease (COVID-19) and the associated restrictions continue to impact the world economy.

While the Movement Control Order (MCO) of the Malaysian government were extended until 12 May 2020 the Malaysian authorities have continued to relax the restriction for certain important industries.

Due to this further easing of restrictions, OSRAM is currently allowed to re-start all production lines in Penang effective with 1 May 2020.

Therefore, we will further ramp-up our product-lines gradually within the first two weeks of May. However, as long as the special corona measures for all production sites are needed to avoid an infection/ spread of the virus, the utilization rate may still be limited.

These new circumstances will help us to continue to do our utmost to limit the effect of the restrictions that are currently in place. Based on the improved production capacity situation we have re-confirmed most of the delivery dates already and we will finalize this process within the next days.

Nevertheless, the dynamic of the COVID-19 situation requires us to constantly monitor all affected orders, scheduling agreements and formerly confirmed and, if necessary, re-evaluate and de-confirm all orders that currently cannot be supported. All decisions taken are based on the actual supply situation considering all restrictions known at this point of time.

While following all the required safety measures and quarantine policies to protect our work force, our production sites in Wuxi and Regensburg continue to operate at a normal level.

As the situation is still dynamic, circumstances may change due to factors beyond our control such as local/official restrictions or pandemic-related constraints on pre-material supplies during this challenging period.

On this basis we will keep you updated with regards to the delivery situation, as soon as possible.

Please be assured that we continue to strive to support you in the best possible way to limit the impact on your supply chain and to further improve the situation as soon as circumstances permit.

Yours sincerely,

Gunnar Klick

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