

Regensburg, 8 December 2020

Dear Valued Customer,

The worldwide spread of the coronavirus disease (COVID-19) and the associated restrictions are still impacting the world economy and particularly affect supply chain, logistics, production capacities and travel.

In this context, we would like to inform you that the Government of Malaysia has decided to implement an Enhanced Movement Control Order (“EMCO”) from 7 December 2020 until 20 December 2020 to address the again increasing numbers of COVID-19 infections in Malaysia. The EMCO is the most severe form of lockdown in Malaysia, where residents of a particular area are restricted from going out of the area at all, barring medical emergencies. Unlike the partial lockdown imposed by the Malaysian Authorities earlier this year where organizations like OSRAM are still able to make applications for exceptions for its employees to travel to work, there is no such provisions for the EMCO.

On this occasion, for the state of Penang where our OSRAM factories are situated and where a significant number of OSRAM personnel is located, the Malaysian Authorities imposed specific EMCO related measures. The persons affected by these measures are unable to go to work as the area is heavily guarded by the police and army to restrict movement out of the same. Despite the fact, that our operations are still ongoing, the EMCO has a significant impact on our production.

As a result of the above situation which clearly constitutes a “force majeure” event which is beyond the reasonable control of OSRAM, we are forced to implement certain measures.

Against this background and until further notice, we would like to inform you about the measures we are forced to implement:

- I. Re-evaluate all affected orders and scheduling agreements and
- II. Revoke all order confirmations that currently cannot be supported
- III. Re-confirm affected orders as soon as circumstances permit

This extensive process has been started already and will be finalized as soon as possible.

Please note: At present, the traditional OSRAM Automotive Lighting Bulb products are not affected.

The situation is dynamic and circumstances may further change due to factors beyond our control such as further local/official restrictions or pandemic-related constraints on pre-material supplies during this challenging period.

Please let us know if you need further information.

Please be assured that we continue to strive to support you in the best possible way to limit the impact on your supply chain and to improve the situation as soon as circumstances permit.

Yours sincerely,

Gunnar Klick

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