

Regensburg, 14 April 2020

Dear Valued Customer,

The safety and health of our employees, customers and suppliers remain OSRAM's top priority amid the COVID-19 pandemic. OSRAM hopes that employees at your organization stay safe and healthy.

As mentioned in our customer communication from March 27th, the Government of Malaysia had decided to implement a Movement Control Order from 18 March 2020 until 14 April 2020 to address the COVID-19 outbreak. This Movement Control Order has now been extended by a further 2 weeks, until 28 April 2020.

<https://www.pmo.gov.my/2020/04/perutusan-khas-perdana-menteri-10-april-2020/>  
<https://www.straitstimes.com/asia/se-asia/coronavirus-malaysia-extends-movement-curbs-by-another-two-weeks-to-april-28>

Fortunately, an extended list for additional workers in our facilities in Penang and Kulim was approved by the Malaysian authorities. This will allow our factories in Malaysia to run the production still under very limited circumstances, but with a slightly increased number of headcounts.

While following all the required safety measures and quarantine policies to protect our work force our production sites in Wuxi and Regensburg operate at a normal level.

We will do our utmost to limit the effect of the restrictions that are currently in place. Nevertheless, the dynamic of the COVID-19 situation requires us to constantly re-evaluate all affected orders, scheduling agreements and formerly confirmed and to de-confirm all orders that currently cannot be supported. All decisions taken are based on the actual supply situation considering all restrictions known at this point of time.

The situation is dynamic and circumstances may further change due to factors beyond our control such as further local/official restrictions or pandemic-related constraints on pre-material supplies during this challenging period.

On this basis we will keep you updated with regards to the delivery situation, as soon as possible. Please be assured that we continue to strive to support you in the best possible way to limit the impact on your supply chain and to improve the situation as soon as circumstances permit.

Yours sincerely,

**Gunnar Klick**

Sales  
Global Service and Logistics Improvement

**Emmanuel Dieppedalle**

SVP Global Sales

**Osram Opto Semiconductors GmbH**

Managing Directors: Dieter May, Robert Baumann

Leibnizstrasse 4  
93055 Regensburg  
Germany

Tel.: +49 (0941) 850-5

Fax: +49 (941) 850-1002

[www.osram-os.com](http://www.osram-os.com)

Chairman of the Supervisory Board: Dr. Olaf Berlien

Registered office: Regensburg, Germany; Commercial registry: Local court Regensburg, HRB 8522