



6th February 2020.

Dear Customer / Partner,

Regarding concerns about Corona-virus and our capability to deliver goods from our factory, we'd like to inform you as follows:

Confidex China is located in Guangzhou, Southern China, far from the Coronaviruses seriously infected area, Hubei Province. There are a only few cases in our region and the situation is under good control.

Currently, the Chinese government and the whole society put great effort and have taken control of the coronavirus's situation. Confidex China has implemented all the necessary procedures according to the Health Bureau Guangzhou and WHO instruction. Furthermore, we have implemented additional procedures such as body temperature monitoring of employees in the factory, special work meal arrangements, etc.

Confidex China has also worked closely with our suppliers to ensure that the same procedures are implemented also. Most Confidex China suppliers are from Southern China and Eastern China. None of them located in the Hubei Province. Confidex China has multiple suppliers to all main materials and we will ensure a safe supply chain during this period.

It is safe to receive product shipments from China. The Coronaviruses do not survive on letters or packages.

We appreciate your concern. We are confident to withstand the current situation and keep a safe and healthy production environment. Confidex is expected to resume our operations on 10th February.

Kind regards,

Timo Lindström

A handwritten signature in blue ink, appearing to read "Timo Lindström", written over a horizontal line.

CEO
Confidex