



TSC Operation Update on the COVID-19 outbreak as of Mar. 13

Mar. 13, 2020

Dear Valued Customer:

We understand that you may be concerned about the spread of COVID-19 and how it affects TSC operations, we are pleased to give you some updates on the following details,

- Production Facilities: TSC manufacturing sites are located in Taiwan and China, now all plants have resumed full operation as normal.
- Supply Chain: none of our suppliers is in China Hubei province, our supply chain has satisfactory labor resumption rate with higher than 80% averagely, a thorough return to normality can be expected by the end of March.
- Logistic: currently we see no issue of shipping and logistic arrangement.

We keep closely monitoring the impact of COVID-19 , and will notify you of any critical developments. Please feel free to contact your TSC Local Representative if you have further questions or concerns.

Best Regards

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Vice President of Sales & Marketing

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